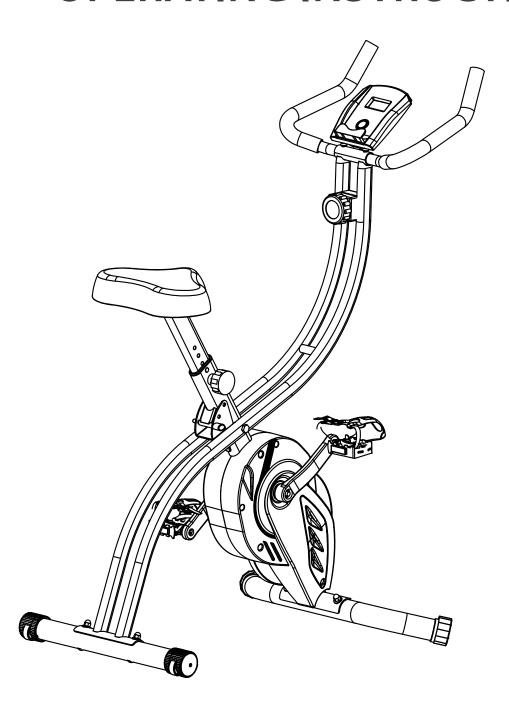


ASSEMBLY AND OPERATING INSTRUCTIONS









DUXB40.01.05

Art. No. DU-XB40



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Dear customer,

Thank you for choosing a Duke Fitness brand fitness equipment. Duke Fitness offers you fitness equipment that makes it easy to start exercising regularly, stay fit and lose weight. We want to help you to achieve your fitness goals quickly and sustainably and hope that your new fitness equipment will help you to do so. Do not hesitate to contact us if you have any further questions about your training or fitness equipment, or if you would like to add more equipment to your existing fitness equipment. We wish you much of success!

Further information can be found at www.fitshop.com.

Intended Use

The equipment may only be used for its intended purpose.

The equipment is only suitable for home use. The equipment is not suitable for semi-professional (e.g. hospitals, associations, hotels, schools, etc.) and commercial or professional use (e.g. fitness studios).

Legal Notice

Fitshop GmbH Europe's No. 1 for home fitness

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Disclaimer

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Product and manual are subject to change. Technical data can be changed without advance notice.



Europe's No.1 for Home Fitness

ABOUT THIS MANUAL

Please carefully read the entire manual before installation and first use. The manual will help you to quickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.



Due to ongoing changes and software optimisations, the manual may have to be updated. If you notice any discrepancies during assembly or use, please refer to the manual uploaded to the webshop. The latest manual is always available there.

This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.

Training devices must be classified according to accuracy and use. Accuracy classes are only applicable to devices that display training data.

Accuracy classes

Class A: high accuracy.

Class B: medium accuracy.

Class C: low accuracy.

The use classes explain the intended use of the training device.

Use classes

Class S (studio): professional and/or commercial use.

These training devices are intended for the use in training rooms of facilities such as sports clubs, school facilities, hotels, clubs and studios whose access and supervision is specifically regulated by the owner (person with legal responsibility).

Class H (home use): use at home.

These stationary training devices are intended for the use in private homes where access to the training device is regulated by the owner (person with legal responsibility).

Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

► ATTENTION

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.

CAUTION

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!

↑ WARNING

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!

↑ DANGER

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!

(i) NOTICE

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.

1.1 Technical Data

Display of:

- + Training time
- + Speed
- + Distance
- + Calories

Brake system: manual magnetic brake

Resistance levels:

Dimensions and Weight

Package dimensions (L x W x H) approx.: 132 cm x 53 cm x 23 cm

Set-up dimensions (L x W x H) approx.: 165.7 cm x 67.1 cm x 133.3 cm Folding dimensions (L x W x H) approx.: 161.3 cm x 67.1 cm x 154.1 cm

Article weight (gross, incl. packaging) approx.: 26.3 kg Article weight (net, excl. packaging) approx.: 22.5 kg

Maximum user weight: 120 kg

Use class:

1.2 Personal Safety

M DANGER

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.
- + The owner must communicate all warnings and instructions to the user.

↑ WARNING

- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + If your equipment provides a safety key, the clip of the safety key must be attached to your clothing before starting your training. In the event of a fall, the EMERGENCY STOP of the equipment can be initiated.
- + There is a risk of injury from spinning pedals and/or an exposed flywheel in the absence of a freewheel. Never get on or off the equipment when the pedals or the flywheel are still moving. Always make sure that the pedals and the flywheel have come to a complete stop.
- + Support yourself with at least one hand on the handlebar when getting on and off the equipment. Only dismount from the equipment when the pedals have come to a complete stop.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.

CAUTION

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.
- + Always tighten the pedal strap before you start training to prevent your feet from slipping.

CAUTION

+ Be aware that if adjustment devices are left protruding, they may impede the user's movement.

ATTENTION

- + Do not insert any objects of any kind into the openings of the device.
- + To protect the equipment from use by unauthorised third parties, always remove the power cable when not in use and store it in a safe place that is inaccessible to unauthorised persons (e.g. children).
- + Class B and C crank training equipment is not suitable for high accuracy purposes.

1.3 Electrical Safety

DANGER

+ In order to reduce the risk of an electric shock, always unplug the equipment from the mains socket immediately after your workout, before assembly or dismantling, and before maintenance or cleaning. Do not pull on the cable.

↑ WARNING

- + Do not leave the equipment unattended while the mains cable is plugged into the mains socket. During your absence, the mains cable must be removed from the mains socket to prevent improper use by third parties or children.
- + If the mains cable or plug is damaged or defective, contact your contract partner. Until repair, the equipment must not be used.

ATTENTION

- + The equipment requires a mains connection of 220-230 V with 50 Hz mains voltage.
- + The equipment may only be connected directly to an earthed socket using the supplied mains cable. Extension cables must conform to VDE guidelines. Always completely unwind the mains cable.
- + The socket must be protected by a fuse with a minimum fuse rating of "16 A, slow blow".
- + Do not make any changes to the mains cable or the mains plug.
- + Keep the mains cable away from water, heat, oil and sharp edges. Do not route the mains cable underneath the equipment or under a carpet or rug, and do not place any objects on top of it.
- + If your purchased item is equipped with a TFT console, software updates must be carried out regularly. Follow the instructions on the console to perform the update(s).
- + The software systems on gym equipment with TFT consoles are set up only for the preinstalled apps. Do not install any additional apps.

NOTICE

+ The pre-installed apps on TFT consoles are produced and provided by external manufacturers. Fitshop does not take any responsibility for the availability, functionality or contents of these apps.

1.4 Set-Up Place

↑ WARNING

+ Do not place the equipment in main corridors or escape routes.

CAUTION

- + Choose a location in which to place the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- + The free area in the direction from which the exercise equipment is accessed must be at least 0.6 m larger than the exercise area.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.

ATTENTION

- + The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- + A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.
- + For Class S equipment, the exercise equipment may only be used in areas where access, supervision and control are specifically regulated by the owner.

2.1 General Instructions

↑ DANGER

+ Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.

↑ WARNING

+ Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.

CAUTION

- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of a third technically skilled person.

ATTENTION

+ To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.

(i) NOTICE

- + In order to make the assembly as simple as possible, some screws and nuts to be used can already be pre-assembled.
- + Ideally, assemble the equipment at its later set-up place.

2.2 Scope of Delivery

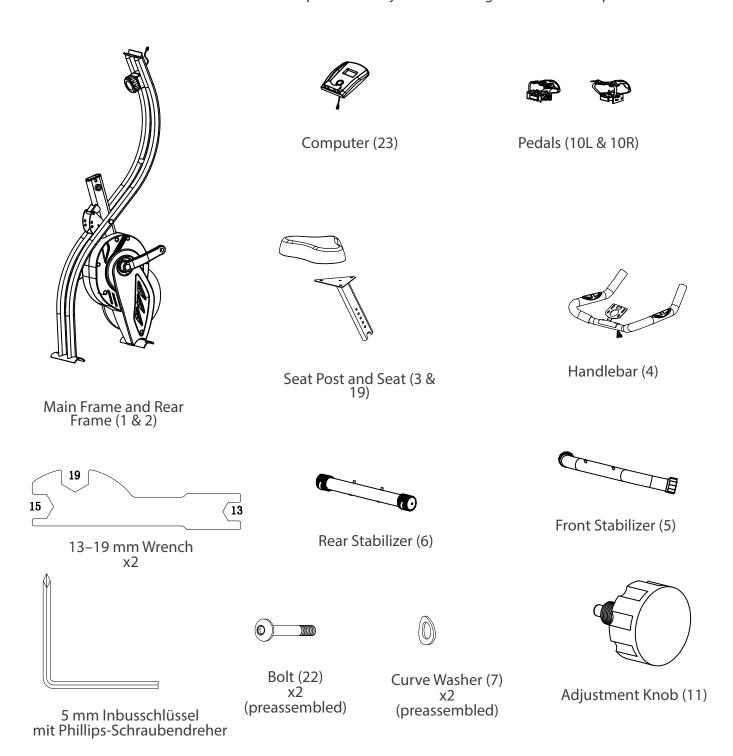
The scope of delivery consist of the following parts. At the beginning, check whether all parts and tools belonging to the device are included in the scope of delivery and whether damage has occurred. In the event of complaints, the contractual partner must be contacted directly.

CAUTION

If parts of the scope of delivery are missing or damaged, the assembly must not be carried out

(i) NOTICE

Batteries are not included in the scope of delivery. The following batteries are required: 2x AAA



2.3 Assembly

Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

(i) NOTICE

- + First loosely screw all parts together and check that they fit properly. Tighten the screws using the tool only when you are instructed to do so.
- + If you have difficulty recognising the graphics, we recommend that you open and/or download the PDF instructions stored in the webshop on your end device (e.g. smartphone, tablet or PC). There you have the option of zooming in closer. Please note that the Adobe Acrobat Reader programme must be installed on your end device in order to open the file.

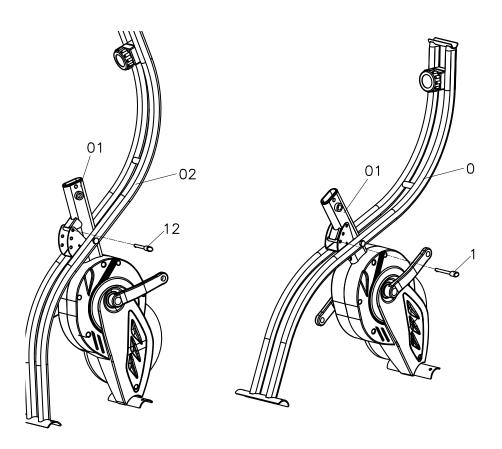
Step 1: Unfold

- 1. Remove the lock pin (12) from the rear frame (2).
- 2. Place the unit by pulling the rear (2) and main (1) frames apart.
- 3. Adjust the upper pin holes on both frame parts so that they are in line. Snap the frame parts together by sliding the lock pin (12) through both holes.

(i) NOTICE

There are two angle settings on the main frame for training:

- + Middle Position: Compact training position more likely to an upright bike
- + Lower Position: Relaxed training position



14 $\times 840$

Step 2: Mounting the front and rear stabilizer

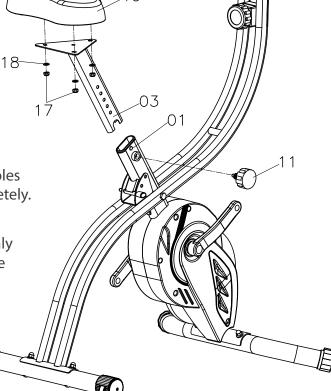
Remove the four domed nuts (8) and the four curve 1. washers (7) from the front and rear stabilizer (5 & 6). 01 2. Mount the rear stabilizer (6) with the transportation wheels outwards to the rear stabilizer (2) with the previously removed two curve washers (7) and two domed nuts (8). Mount the front stabilizer (5) to the main frame 3. (1) with the previously removed two curve washers (7) and two domed nuts (8). Tighten the nuts with the tool. 4. 80 07 80 07 05 06

Step 3: Mounting the seat

- 1. Remove the three nylon nuts (17) and the three flat washers (18) from the seat (19).
- 2. Mount the seat (19) to the seat post (3) with the previously removed three flat washers (18) and three nylon nuts (17). Tighten the nuts with the tool.
- 3. Shove the seat post (3) into the main frame (1) and turn the adjustment knob (11) into the hole on the side of the main frame (1). Make sure that the safety pin on the adjustment knob (11) can reach one of the holes on the seat post (3) before tightening completely.

CAUTION

Make sure that the seat post (3) is firmly secured by the adjustment knob (11) before using the device.



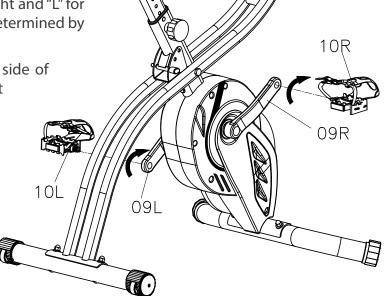
Step 4: Mounting the pedals

(i) NOTICE

The pedals are marked with "R" for right and "L" for left. The sides of the equipment are determined by the seat direction.

1. Left pedal: Stand in front of the left side of the equipment and screw the left pedal (10L) counterclockwise to the left crank (9L).

- 2. Right pedal: Stand in front of the right side of the equipment and screw the right pedal (10R) clockwise to the right crank (9R).
- Once the threads are fully connected, tighten the pedals with the tool.

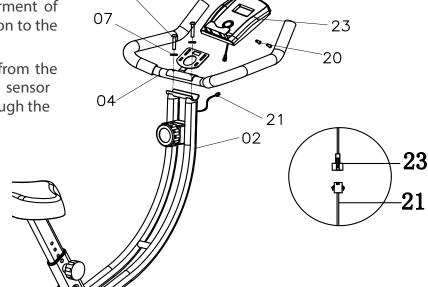


CAUTION

Only use the equipment when the pedals are firmly tightened.

Step 5: Mounting the handlebar and the computer

- 1. Remove the two curved washers (7) and two bolts (22) from the handlebar (4).
- 2. Mount the handlebar (4) to the rear frame (2) with two curve washer (7) and two bolts (22).
- 3. Insert the provided 1.5 V batteries (2 pcs.) into the battery comparment of the computer (23). Pay attention to the correcht polarity.
- 4. Remove the two screws (20) from the computer (23) and insert the sensor wire of the computer (23) through the opening on the support.
- 5. Connect the sensor wires and mount the computer (23) to the support with the previously removed two screws (20).
- 6. Tighten all screws.



16 XB40

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2.4 Adjustments

2.4.1 Adjusting the Seat Height

- 1. Turn the adjustment knob (11) counter-clockwise and pull it out slightly until the seat post (3) can be moved up and down.
- 2. Slide the seat post (3) into a suitable position.
- 3. To refasten the seat post (3) in the selected position, turn the adjustment knob (11) clockwise.

CAUTION

Make sure that the seat post (3) is firmly secured by the adjustment knob (11) before using the device.

2.4.2 Adjusting the Resistance

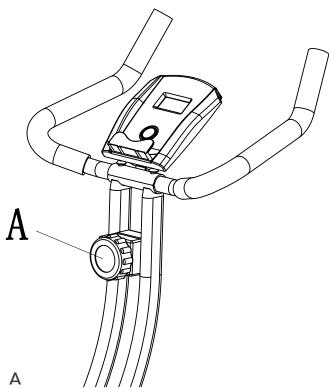
- 4. To increase the resistance, turn the knob (A) clockwise
- 5. To reduce the resistance, turn the knob (A) counterclockwise.

2.5 Battery Replacement

- 1. Open the battery compartment.
- 2. Remove the battery.
- 3. Insert a new battery.
- 4. Close the battery compartment.

Correctly Getting On and Off

- To get on, grip the handles with both hands and first step onto the left pedal with your left foot or onto the right pedal with your right foot and then place your foot onto the other pedal.
- 2. To get off, grip the handles with both hands A ///// and place one foot next to the equipment and then the other foot.



3

(i) NOTICE

- + Familiarise yourself with all the functions and setting options of the device before starting training. Have the proper use of this product explained to you by a specialist.
- + Always start your training with low intensity and increase evenly and gently. End your training with a cool-down phase. If you are unsure, please consult your physician.

3.1 Console Display

Display	Description
TIME	 + Display of the current training time + Display of the total training time
SPEED	+ Display of the current speed
DIST	+ Display of the current distance
ODO	+ Display of the total distance
CALORIE	+ Display of burned calories

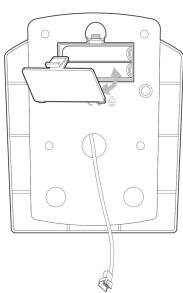
3.2 Button Function

Button	Description
MODE	Press to switch between the displayed values

3.3 Battery Compartment

The console is powered by two AAA 1.5V batteries. In case the console is not working properly, the batteries might be running low. Follow the instructions to exchange the batteries.

- 1. Open the battery compartment cover and remove the batteries.
- 2. Insert two new AAA 1.5V batteries and close the cover again.



4.1 General Instructions

↑ WARNING

- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.

ATTENTION

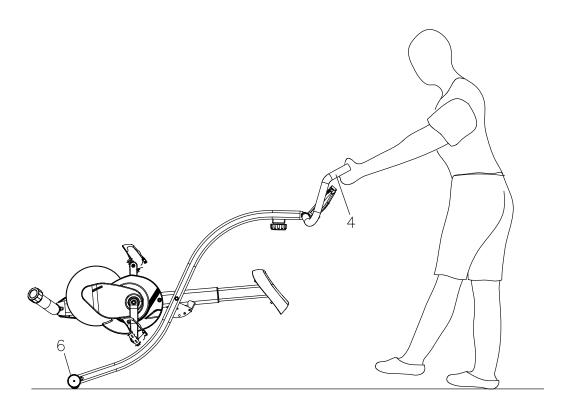
+ Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 10°C and 35°C.

4.2 Transportation Wheels

ATTENTION

If you want to transport your equipment over particularly sensitive and soft floor coverings, such as parquet, planks or laminate, lay out the transport route with cardboard or similar to avoid possible floor damage.

- 1. Stand behind the equipment and lift it until the weight is transferred to the transportation wheels. After that, you easily can move the equipment to a new position. For long transport distances the equipment should be disassembled and safely packed.
- 2. Select the new location by following the instructions in the section of this manual.



4.3 Folding Mechanism

(i) NOTICE

- + The equipment is foldable and thus saves space when it is stored. It also makes it easier to transport.
- + The upper angle adjustment (position 1) on the main frame is recommended for the storage.

ATTENTION

Before folding and unfolding, remove all objects that could be spilled or thrown over or which might prevent the unit from folding and unfolding.

4.3.1 Folding Up the Exercise Bike

⚠ WARNING

Try not to operate the equipment when it is folded up.

CAUTION

Do not lean on the equipment when it is folded and do not place anything on top of it that may make the equipment unstable or fall down.

- 1. Remove the lock pin (12).
- 2. Fold the main and rear frame (1&2) together until the upper adjustment holes are aligned.
- 3. Inser the lock pin (12) into the highest adjustment hole to lock the two frames (1&2).

4.3.2 Unfolding the Exercise Bike

- 1. Remove the lock pin (12).
- 2. Fold the main and rear frame (1&2) apart.
- 3. Insert the lock pin (12) into the lowest adjustment hole to lock the two frames (1&2).

(i) NOTICE

There are two angle settings on the main frame for training:

- + Middle Position: Compact training position more likely to an upright bike
- + Lower Position: Relaxed training position

5.1 General Instructions

MARNING

+ Do not make any improper changes to the equipment.

CAUTION

+ Damaged or worn components may affect your safety and the life of the equipment. Therefore, immediately replace damaged or worn components. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.

ATTENTION

+ In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

5.2 Faults and Fault Diagnosis

The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

Fault	Cause	Solution
Cracking in the pedal area	Pedals loose	Tighten the pedals
Equipment wobbles	Equipment is not level	Align the feet
Handlebar/saddle wobbles	Loose screws	Tighten screws firmly
Display is blank/is not working	Batteries empty or loose cable connection	Replace batteries or check cable connections

5.3 Error Codes and Troubleshooting

The electronics of the equipment continuously carries out tests. In case of deviations, an error code appears on the display and normal operation is stopped for your safety.

Please contact the contract partner for technical support.

5.4 Maintenance and Inspection Calendar

To avoid damage from body sweat, the equipment must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

Part	Weekly	Monthly
Display console	С	I
Plastic covers	С	I
Screws and cable connections		I
Check pedals for tightness		I
Legend: C = clean; I = inspect		

By scanning the QR-code with the camera function or QR-code scanner app of your smartphone/ tablet, a video on general maintenance of an exercise bike opens on YouTube. The video serves to illustrate the maintenance points described in this manual.

Please note that the video may not be available in your language or with appropriate subtitles.

If you cannot scan QR-codes, you can access all Fitshop videos on YouTube by first opening YouTube and entering "Fitshop" in the search field.

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DISPOSAL

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via an electricals recycling centre. Further information can be obtained from your local authority's recycling service.



The materials can be recycled as per their symbols. Through the reuse, recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the environment.

7

RECOMMENDED ACCESSORIES

To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. For exercise bikes this could for example be a **floor mat**, which makes your fitness equipment stand more securely and also protects the floor from sweat or **silicone spray** to keep moving parts in good shape. For many exercise bikes it is possible to replace the **saddle** or **pedals**, as these are usually the same mounts used on bicycles.

If you have purchased a fitness machine with pulse training and want to train your heart rate, we strongly recommend that you use a compatible **chest strap**, as this ensures optimum transmission of the heart rate.

Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest way is to enter the article number in the search field above) and go to the recommended accessories on this page. Alternatively, you can use the QR-code provided. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!



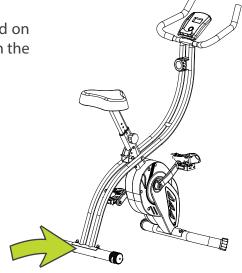


8.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter of this operating manual.

(i) NOTICE

The serial number of your equipment is unique. It's located on a white sticker. The exact position of this sticker is shown in the following illustration.

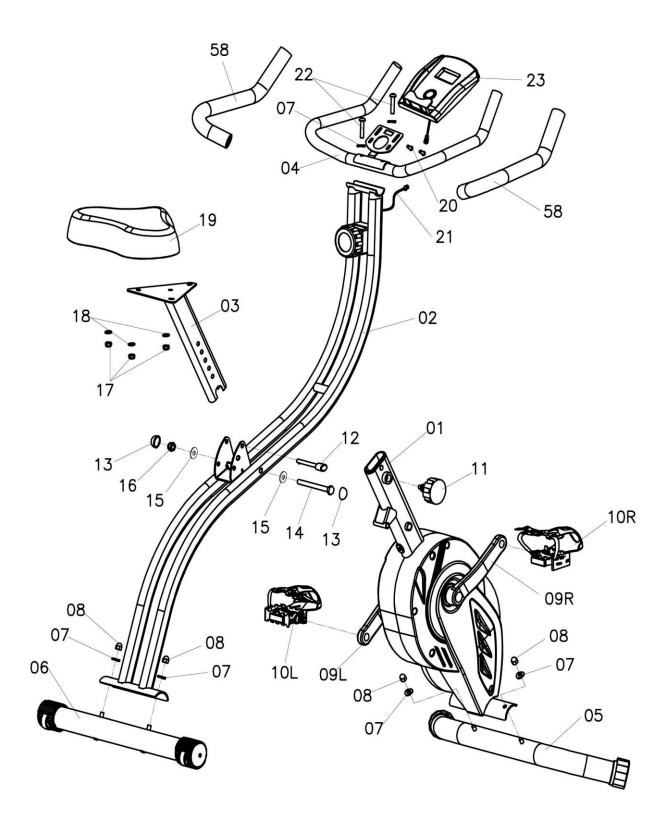


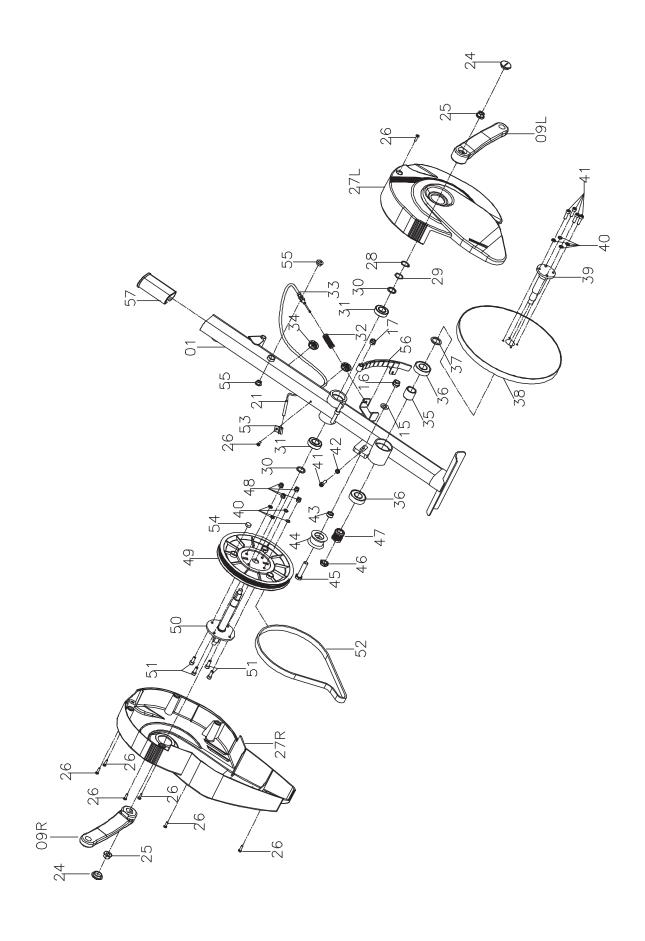
Enter the serial number in the appropriate field.		
Serial number:	•	
Brand / Category:		
Duke / hometrainer		
Model Name:		
XB40		
Article Number:		
DU-XB40		

8.2 Parts List

No.	Name	Qty.	No.	Name	Qty.
1	Main Frame	1	30	Plastic washer (φ17)	2
2	Rear Frame	1	31	Bearing	2
3	Seat Post	1	32	Spring	1
4	Handlebar	1	33	Tension cable	1
5	Front stabilizer	1	34	Wire plug	5
6	Rear stabilizer	1	35	Bushing	1
7	Curve washer (φ8)	6	36	Bearing	2
8	Domed nut (M8)	4	37	Flat washer (φ20.2)	1
9	Crank (L&R)	1set	38	Fly wheel	1
10	Pedal (L&R)	1set	39	Fly wheel axle	1
11	Adjustment knob	1	40	Spring washer (D6)	8
12	Lock pin	1	41	Bolt (M6*20)	5
13	Nut cover	2	42	Nut (M6)	1
14	Bolt (M10*105)	1	43	Bushing	1
15	Flat washer (φ10)	3	44	Plastic wheel	1
16	Nylon nut (M10)	2	45	Bolt (M10*45)	1
17	Nylon nut (M8)	4	46	Nylon nut	1
18	Flat washer (φ8)	3	47	Little belt wheel	1
19	Seat	1	48	Nylon nut (M6)	4
20	Screw (M5*10)	1	49	Belt wheel	1
21	Sensor wire	1	50	Belt wheel axle	1
22	Bolt	2	51	Bolt (M6*15)	4
23	Computer	1	52	Belt	1
24	Crank cover	2	53	Sensor holder	1
25	Nut (M10)	2	54	Magnet	1
26	Screw (ST4.2*20)	8	55	Bushing	2
27	Chain cover (L&R)	1set	56	Magnetic Brake	1
28	C type washer	1	57	Seat bushing	1
29	Wave washer (φ22)	1	58	Handrail Foam Grip	2

8.3 Exploded Drawing





9 WARRANTY

Products from Duke Fitness® are subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

Error Descriptions

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

Your statutory rights are not affected.

Warrantee

The warrantee is the first/original buyer and/or any person who received a newly purchased product as a gift from the original buyer.

Warranty period

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

Repair Costs

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warrantee personally and are not a part of repair. After the expiration of the warranty period, the responsibility for parts costs, repair costs, installation costs and delivery costs lies with the warranty holder.

The terms of use are defined as follows:

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)
- + Professional use: more than 6 hours per day (e. g. commercial gyms)

Warranty Service

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

Warranty Conditions

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

Warranty claims are invalid in case of damage resulting from:

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e. g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

Proof of Purchase and Serial Number

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.

If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

Service outside of the Warranty Period

We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e. g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.

Communication

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.

DE	DK	UK
TECHNIK	TEKNIK OG SERVICE	CUSTOMER SUPPORT
+49 4621 4210-900 +49 4621 4210-698 technik@fitshop.de Offnungszeiten entnehmen Sie unserer Homepage. SERVICE 0800 20 20277	80 90 16 50 +49 4621 4210-945 info@fitshop.dk Åbningstider kan findes på hjemmesiden: https://stg.fit/statit7	© 00800 2020 2772 +494621 4210 944 ☐ info@fitshop.co.uk ☐ You can find the opening hours on our homepage: https://stg.fit/statitc
(kostenlos)	TECHNIQUE & SERVICE	TECHNIQUE & SERVICE
 ○ 04621 4210 - 0 ☑ info@fitshop.de ☑ Öffnungszeiten entnehmen Sie unserer Homepage: https://stg.fit/statita 	+33 (0) 189 530984 +49 4621 42 10 933 info@fitshop.fr Vous trouverez les heures d'ouverture sur notre site Internet:	 O2 732 46 77 +49 4621 4210 933 info@fitshop.be Vous trouverez les heures d'ouverture sur notre site Internet: https://sta-fit/sta-fit/9
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TECNOLOGÍA Y SERVICIOS 911 238 029 info@fitshop.es Consulta nuestro horario de apertura en la página web:	NL TECHNISCHE DIENST & SERVICE +31 172 619961 service@fitshop.nl De openingstijden vindt u op onze homepage:	INT TECHNICAL SUPPORT & SERVICE +49 4621 4210-944 service-int@fitshop.de Vou can find the opening hours on our homepage:

Please find a detailed overview including address and opening hours for all stores of the Fitshop Group in Germany and abroad on the following website:

www.fitshop.com/en/stores

WE LIVE FITNESS

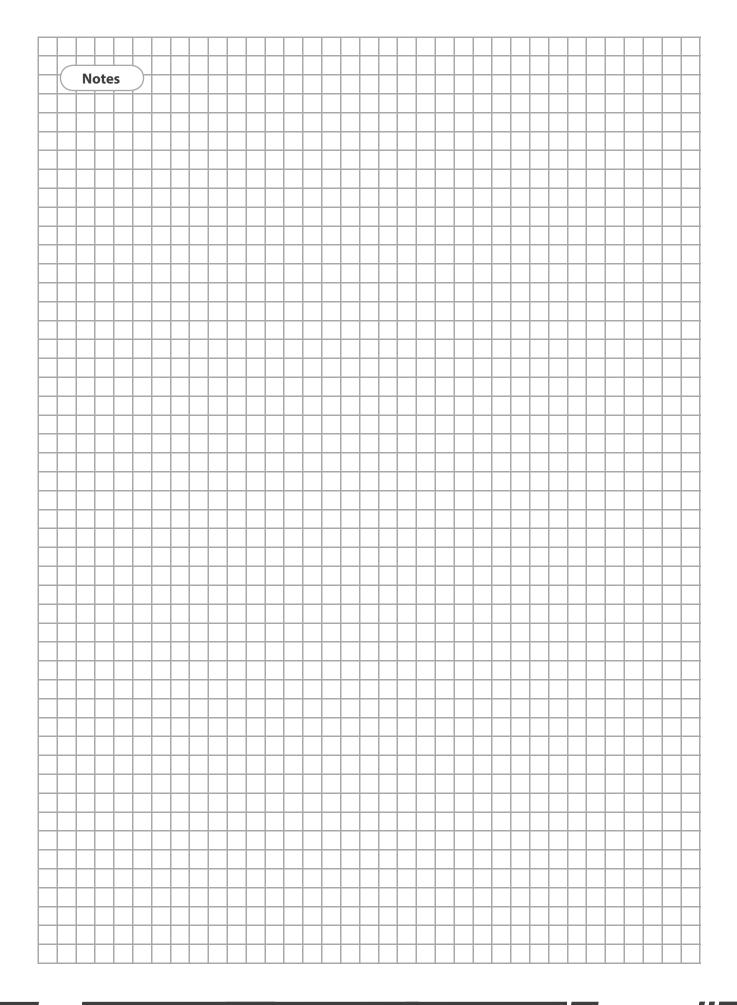
WEBSHOP AND SOCIAL MEDIA

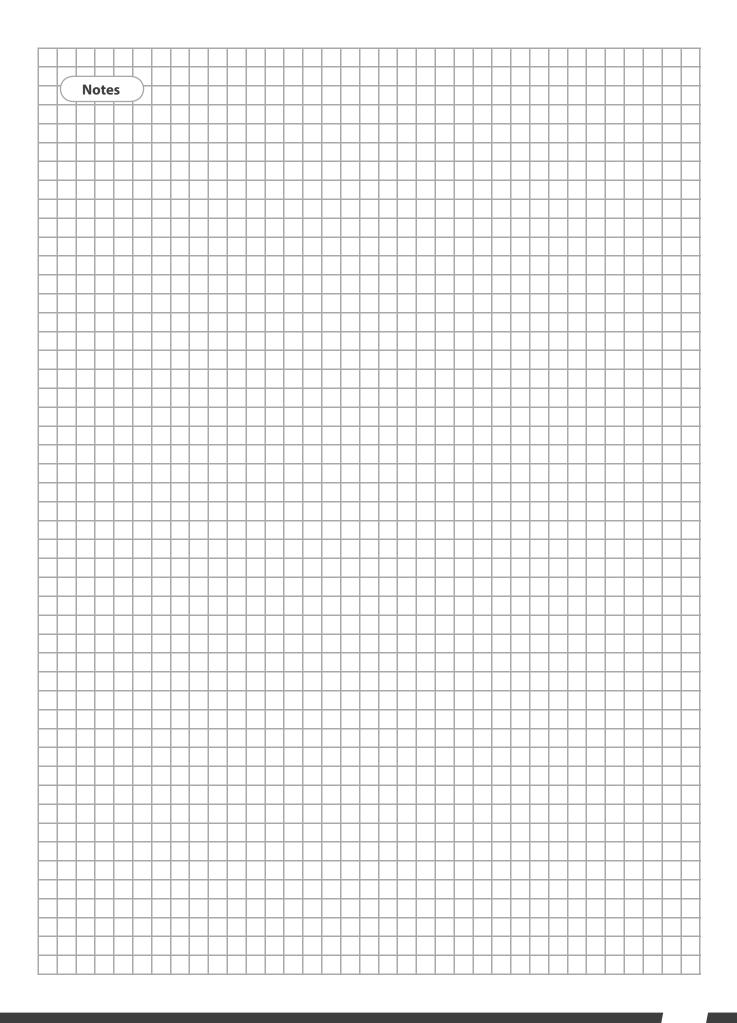
Fitshop is Europe's largest specialist store for home fitness equipment with currently over 70 stores and one of the world's most renowned online mail order companies for fitness equipment. Private customers order via the 25 web shops in the respective national language or have their desired equpiment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

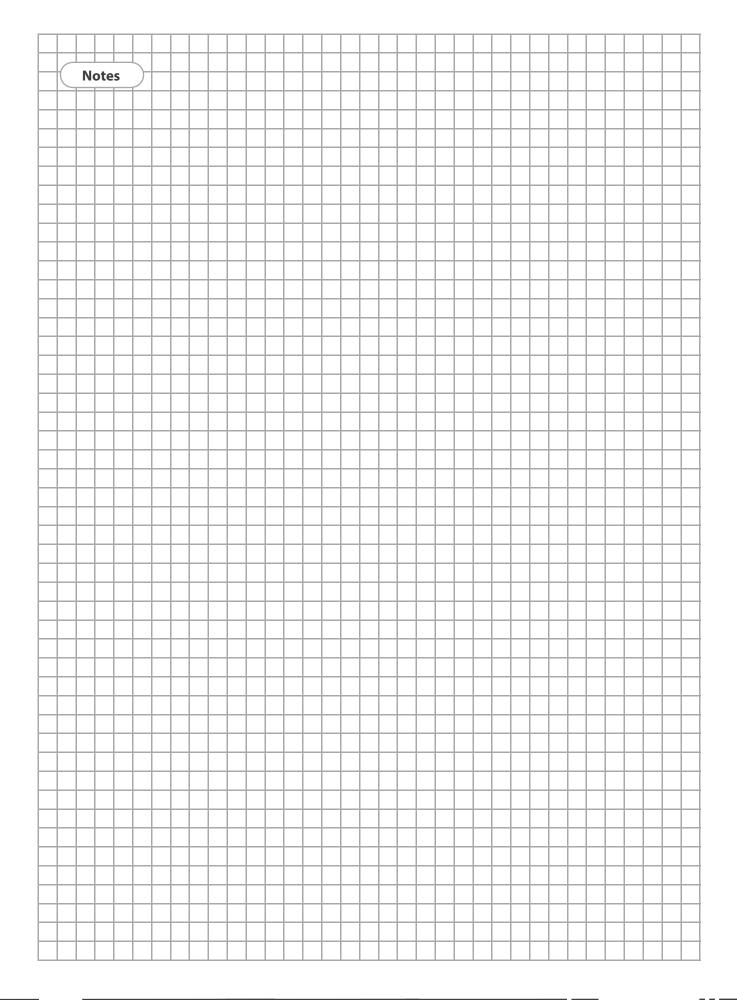
Fitshop offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

Visit us also on our social media platforms or our blog!









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