

## bellicon Warranty Conditions

**Date:** 24.11.2022

bellicon Europe GmbH, Schönhauser Allee 36/39, 10435 Berlin, offers consumers an additional warranty on the main components of the trampolines, whereby the respective warranty period depends on the individual component.

bellicon guarantees for the respective warranty period that the products are free of material and workmanship defects and supplies its end customers free of charge with all spare parts necessary for function and use during the warranty period.

In addition to these warranty provisions, the statutory warranty provisions applicable in the country of purchase shall apply and shall not be limited by the warranty. The warranty merely contains an additional promise of performance by bellicon that goes beyond the statutory rights but does not replace them. All statutory warranty rights can be claimed by the customer free of charge.

### The guarantee applies to the following parts:

- Stainless steel frame
- Steel frame
- Mats
- Bungee rings

The guarantee covers manufacturer's defects - such as loose seams - as well as components that are no longer functional due to normal wear and tear. Purely visual defects caused by wear - such as fluffy or bare bungee rings, are not covered by the guarantee.

In the event of a warranty claim, the customer's claim is limited to rectification of the defective parts. bellicon may, at its discretion, replace defective parts by repair or delivery of new or reconditioned replacement parts.

### The manufacturer's warranty is subject to the following conditions:

- The trampoline has always been used properly and in accordance with the user instructions.
- A bungee strength suitable for the people using it and the training intensity was used.
- The trampoline has not been overloaded due to improper use. Overloading is caused, for example, by too heavy or several people on the equipment at the same time or by very high jumps where the feet lift more than 30 cm off the mat.

- No different bungee strengths were used on the trampoline at the same time.
- The trampoline has not previously been improperly modified or repaired.
- The trampoline was not further used after a defect occurred (in particular a broken bungee). Consequential damage caused by the continued use of a damaged bellicon trampoline is not covered by this warranty.
- The trampoline has only been used for private purposes. (No use e.g. in studios, hotels, schools, kindergartens.) Different warranty conditions apply for commercial use.
- The damage has not been caused by external influences such as weather, theft, fire, falling, cuts or vandalism.
- The warranty does not cover visual defects and minor imperfections that do not significantly affect the functionality of the trampoline.
- bellicon will pay all shipping costs made in connection with warranty claims within 90 days of the date of purchase. After this period, the customer pays the shipping costs.

**The warranty periods start from the conclusion of the contract and are for the individual trampoline components:**

- ✓ Frames: 7 years
- ✓ Mats: 3 years
- ✓ Bungee rings: 2 years
- ✓ The statutory warranty applies to all components and accessories not mentioned.

To make a warranty claim, please contact our customer service department by e-mail or telephone. Please have your proof of purchase ready to substantiate your warranty claim.

Berlin, Status 24.11.2022